

How to find us

Our Head Office is based in Durham Workspace, close to the Arnison Shopping Centre which has an array of shops, restaurants and cafes. Durham Workspace is a modern building, with good proximity to local transport and free parking.

We also have offices available at Darlington, Newcastle, Hexham, Stockton, Easington, Catterick Garrison, so you can choose whichever office is most convenient for you.



How to contact us

- If you are unsure if mediation is the right way forward for you, just give us a ring and speak with us, we're always happy to help.
- To find out if you qualify for legal aid you can either ring us or visit the legal aid calculator on our website.
- Telephone us on **0191 3753871** or mobiles, **07534 340495**, **07862 154548** for more information or,
- visit our website at www.steppingstonesmediation.co.uk



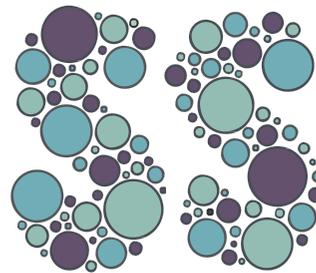
How to find us

About Stepping Stones

Having been established for over 15 years, Stepping Stones is one of the longest established mediation services in the North East. We have an excellent reputation for our professional and caring service.

We have a team of experienced accredited mediators, who work to the highest professional standards to ensure the best possible service to you.

With so many years experience of working with families going through separation and divorce, and helping people resolve children and property and financial arrangements, at Stepping Stones we have the expertise to help you resolve matters and move forward to the future with better communication and less conflict.



Stepping Stones FAMILY MEDIATION

Telephone: 0191 3753871
Mobiles: 07534 340595,
07862 154548

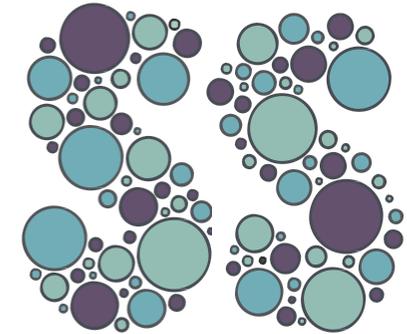
email: enquiries@steppingstonesmediation.co.uk
www.steppingstonesmediation.co.uk



Please Contact Us

FAMILY MEDIATION SERVICE

DURHAM • DARLINGTON • NEWCASTLE •
HEXHAM • STOCKTON • EASINGTON •
CATTERICK GARRISON



Stepping Stones FAMILY MEDIATION

Durham Workspace
Abbey Road, Pity Me,
Durham, DH1 5JZ

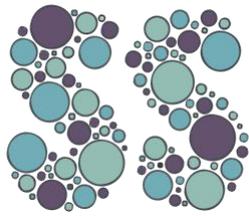
Email:

enquiries@steppingstonesmediation.co.uk

Please view our website for further information
www.steppingstonesmediation.co.uk

or telephone

0191 3753871



Stepping Stones FAMILY MEDIATION

MEDIATION REDUCES THE TIME, COST AND CONFLICT OF DIVORCE OR SEPARATION

Are you:

- No longer living together?
- Separated?
- Divorced?
- Having difficulties seeing your children?
- A grandparent or other family member affected by a relationship breakdown.
- Worried, upset, wondering what's next?

Need to

- Make arrangements for your children?
- Sort out financial and property issues?

Is it

- Difficult to talk to your ex-partner or another family member?
- Hard to find solutions?

MEDIATION

Mediation can help you reach agreement about the arrangements for your children and your home, money and finances, when you separate, without going to Court.

Mediation can help to improve communication, even when communication has broken down or there is a lot of conflict.

FAIRNESS

All matters specifically relevant to you are discussed in the presence of a trained impartial mediator.

The mediator helps you look at all of the options and how they will work in practice for you. You can then make informed choices and decisions about your future and what is best for your family.

"The Mediator helped us reach a much fairer agreement than we had originally expected".

COST & LEGAL AID

Mediation is much cheaper than the costs of going to court.

Legal Aid is still available for mediation. If you qualify, mediation is free of charge.

"I was surprised to hear that legal aid for mediation is really free - is not a loan and there are no contributions to pay".

TIME

Mediation works at your pace. You are both in control of the time it takes to reach your agreement.

A mediation involving children and finance usually takes 3-4 sessions, but the mediation is designed to consider your own individual needs and more or less time may be taken between sessions depending on the circumstances.

Mediation is much quicker than going through the court, which can take many months.

"My ex and I had been arguing for years over the children. The Mediator helped us both look at the problem from the children's point of view and we were able to resolve the issues quickly and amicably".

CONTROL

In Mediation, you control the outcome. The mediator acts as a neutral third party to facilitate and manage your discussions. The mediator will give you any information that may be needed to help you make informed decisions, but the decisions are up to you. You decide what are the best options for you and your family.

"The arrangement made by the Court for our children didn't suit either of us, but mediation helped us change it, to suit us better. I wish I had come to mediation sooner!"

COMMUNICATION

Often when people separate or divorce, they find it difficult to talk to one another. There may be a lot of conflict, and sometimes people may not have talked to one another for many months.

Mediation encourages you to work together to find solutions. The mediator helps you to look at ways of communicating more effectively, even when this may seem impossible.

"I found it very helpful to have the discussions in an environment where they didn't escalate to arguments. The improvements to communication were immediate."

OUTCOME

The mutually acceptable proposals that you reach in mediation will be set out in a Memorandum of Understanding.

We work with solicitors to ensure that proposals can be made into legally binding documents if appropriate. For financial matters, this Memorandum is the blueprint used by solicitors to prepare a legally binding document.

"The agreement we made in mediation was made into a Court Order by our solicitors without us having to go to Court!"

Benefits of Mediation

WHAT'S THE NEXT STEP?

- Telephone: **0191 3753871** – Mobiles: **07534 340495, 07862 154548** now for further details.
- Attend a Mediation Information and Assessment Meeting with the mediator.
- Mediation begins if appropriate.

The mediation environment will be relaxed and informal, the welcome friendly, and the language straight forward.

STEPPING STONES - A step in the right direction



About Mediation



Why Choose Us?



Legal Aid / Fees